

## Call transfer

### Attended transfer:

1. Press **[Xfer]** key or Xfer soft key during the active conversation, the call is put on hold.
2. Dial the second telephone number.
3. When the call is answered, then press **[Xfer]** key or Xfer soft key to complete the operation.

### Blind transfer:

1. Press **[Xfer]** key or Xfer soft key during the active conversation, the call will be on hold.
2. Then enter the 2nd telephone number and press **[Xfer]** key or Xfer soft key.

## Call forward

1. Press Menu > Features > Call Forward.
2. Select the line, the type of forward, enter the destination number and status and OK.

## Call Mute

1. Press **[Mute]** to Mute the microphone during the call.
2. Press **[Mute]** again to un-mute the conversation.

## Call list

1. Press **[Call Log]** key or Menu > CallLog > Local Call Logs.
2. Scroll through the list using **[Up]** or **[Down]**.
3. To dial an entry, press Dial soft key or pickup handset or press **[Call]** or **[Call]**.

## Phonebook

### Access phonebook:

1. Press **[Phonebook]** or Contact soft key or Menu > PhoneBook > Local Contacts.
2. Select All Contacts or other group.
3. To dial an entry, press Dial soft key or pickup handset or press **[Call]** or **[Call]**.

### Add new entry:

1. Press Contact soft key, Press All Contacts or other group > Press Add.
2. Enter name and number and press OK soft key.

## Programmable keys

1. You can configure shortcuts for the programmable keys.
2. Press Menu > Basic > Keyboard, select among the configurable items, and select your desired type and value, press OK key.

## Redial

1. Press **[Redial]** key, redial a call number.

## Do not disturb

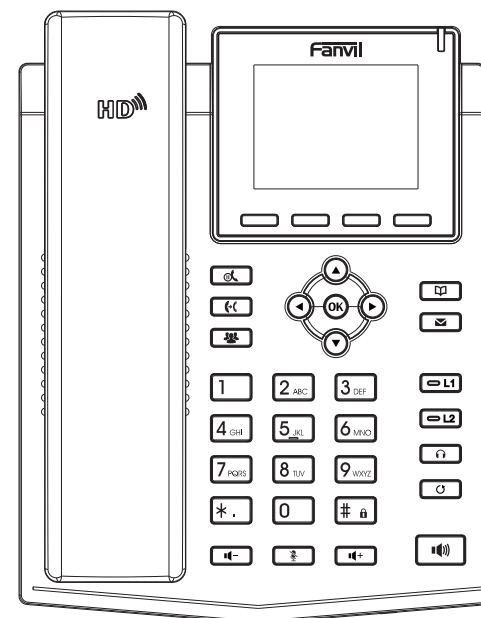
1. Press DND soft key, and enable the device do not disturb mode.
2. Or press Menu > Features > DND, and select the Mode and Type, and press OK soft key.

## Voice mail

1. To access your voice mailbox, press **[Voice Mail]** or Menu > Message > Voice Message, number of messages will be indicated if provided by your server or pbx.
2. Select the line and press Play to call.

# Fanvil

V2.0



# X3SG

## Quick Installation Guide

Fanvil Technology Co., Ltd

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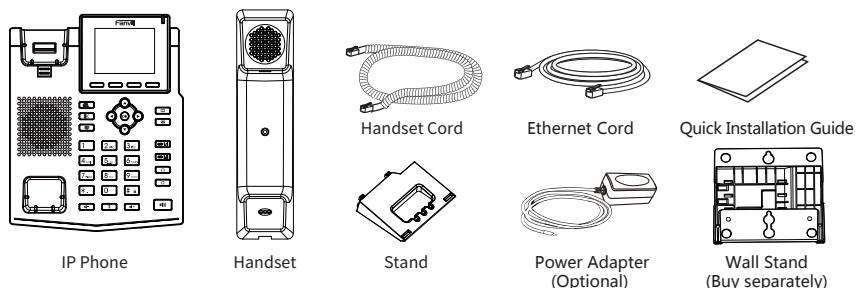
Tel: +86-755-2640-2199 Fax: +86-755-2640-2618

Add: 4F, Block A, Building 1#, GaoXinQi Hi-Tech Park (Phase-II), 67th District, Bao'An, Shenzhen, China

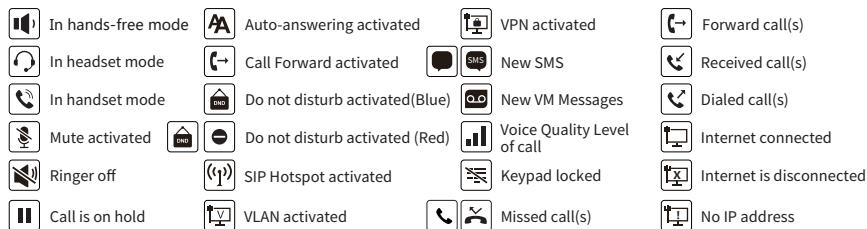
Fanvil Technology Co., Ltd  
[www.fanvil.com](http://www.fanvil.com)

P/N:CJBA100050B0

## Packaging list



## Screen icon



## Keys features



Up navigation key, Shortcut to call log  
Down navigation key, Shortcut to Status  
OK key, Shortcut to Menu

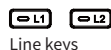
Hold key, Hold/Resume the call

Call transfer key

Conference key

Phonebook key

Voice messages key



Headset key, Activate/deactivate Headset

Redial key, Access to redial the last record

In idle mode: ringer off  
In communication mode: mute/un-mute a call

In idle mode or during ringing: increase or decrease ringer volume  
In communication: increase or decrease earpiece, headset or hands-free volume

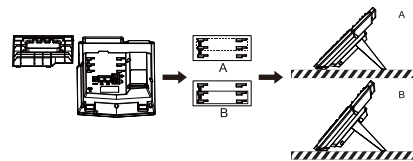
Hands-free key, Activate/deactivate hands free

Long press to lock keypad.  
Enter PIN to unlock keypad

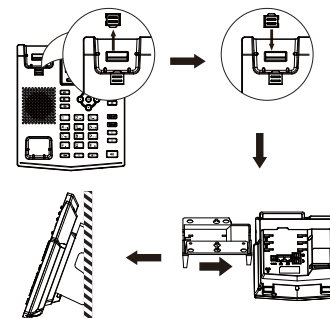
## Installation the device

Please follow the instructions in below picture to install the device.

### • Bracket desktop installation



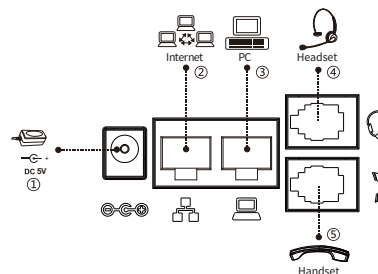
### • Wall mounting (Wall Stand need buy separately)



### Connecting to the Device

Please connect power adapter, network, PC, headset, and headset to the corresponding ports as described in below picture.

- Power port: connect the power adapter.
- Network port: connecting local area network or Internet.
- PC port: the network port connect to the computer.
- Headset port: connect headset.
- Headset port: connect IP Phone handset.



## Configuration

### Configuration via Phone

- Press Menu > System (Default password 123)
- Select Network: To configure the Network Settings (DHCP/Static/PPPoE)
- Select Accounts: To configure enable the account, fill the SIP server address, port, user name, password etc.

### Configuration via Web

- Get the IP address from the phone: Press key, or Menu > Status > IPv4 / IPv6.
- Login: Input the IP address in the web browser. The PC and phone should be in the same IP address segment (The default username and password are both 'admin').
- Configure: Select network/Account etc, and fill the relevant content.
- Save the configuration.

## Language setting

- Press Menu key > Basic > Language.
- Select the desired language and press OK soft key.

## Making a call

- Pre-dialing:** enter the phone number and pick up the handset.
- Direct dialing:** lift the handset and enter the phone number.
- Handsfree:** enter phone number and press or vice versa.
- Headset:** enter phone number and press or vice versa.

## Accepting a call

- With the handset:** pick up the handset.
- With a headset:** press .
- With the handsfree:** press .

## Putting a call on hold

- Press key or Hold soft key, caller is put on hold.
  - To retrieve the call press key or Resume soft key.
- Note:** with more than one active call, select desired call with the navigator keys and use the corresponding soft key to hold or resume.

## 3-party conference

- Once in line with 1st caller, press key or Conf soft key, 1st caller is put on hold.
- Then call the 2nd number.
- After, 2nd call is established, press key or Conf soft key to set up the conference.